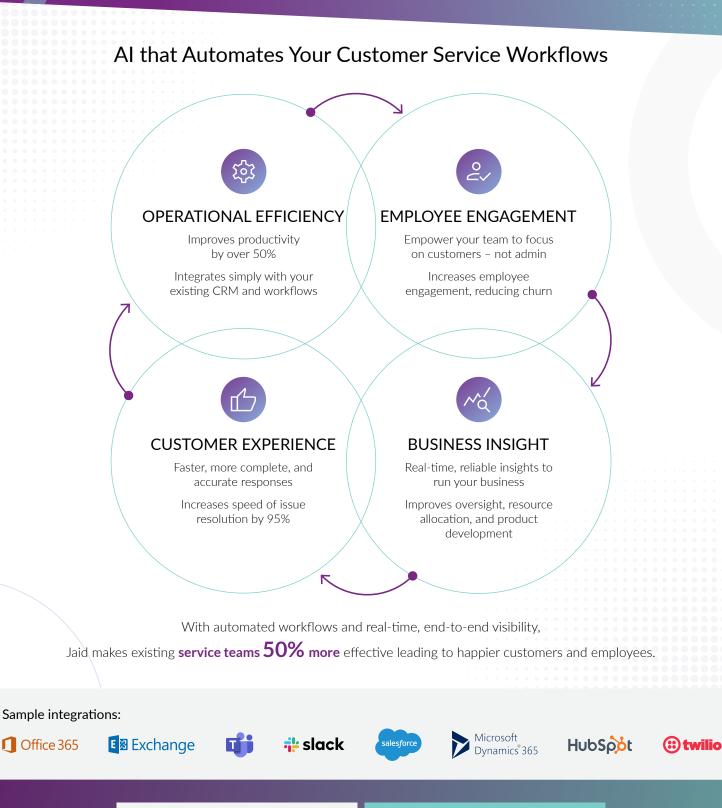# JAID

Jaid manages your cross-channel communications, so your team can focus on customers

An AI-powered platform that extracts critical data from diverse company and customer communications. We organize that data into meaningful, actionable insights and integrate it seamlessly into your existing workflows.

AI that Automates Your Customer Service Workflows

OPERATIONAL EFFICIENCY

Improves productivity by over 50%

Integrates simply with your existing CRM and workflows

EMPLOYEE ENGAGEMENT

Empower your team to focus on customers – not admin

Increases employee engagement, reducing churn

CUSTOMER EXPERIENCE

Faster, more complete, and accurate responses

Increases speed of issue resolution by 95%

BUSINESS INSIGHT

Real-time, reliable insights to run your business

Improves oversight, resource allocation, and product development

With automated workflows and real-time, end-to-end visibility,

Jaid makes existing **service teams 50% more** effective leading to happier customers and employees.

Sample integrations:

Office 365   Exchange   slack   salesforce   Microsoft Dynamics 365   HubSpot   twilio

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